

SERVICE-DETOX
CONSULTING

**It's therapy, for you
and your business.**

IN-HOUSE PRODUCTIVITY COACH

Remember

I can help your team **greatly improve** how your people work and relate to each other. I do this is by improving each person's **3-Cs** of Service Network Leadership:

Competence – Character – Care



What's a Productivity Coach?

- An **experienced**, highly trained professional who helps teams work **better**: operationally and strategically.
- A **trustworthy** addition you can count on, someone who will help improve your *Service Habitat* (more on this to come).
- An agile and cost-conscious **resource** whose ROI is convincing.

What's the cost if you do not taking action?

Scope of Service

- **Secured on retainer:** refreshing cycles of 3-month recurring retainers, extendable so long as the ROI is high.
- **One full day of in-house training/coaching per week:** supplied by dedicated staff support as needed, through calls and teleconferences.
- **Depending on Management's needs and goals:** we select training/coaching targets areas, teams or individuals.

Key Deliverables

- **Ongoing communication channel between Management and staff:** the Productivity Coach is a bridge that helps teams grow.
- **Regular reporting on engagement and growth:** not only do staff benefit, but management also receives progress reports showing coaching effectiveness.
- **A more productive and healthier team:** Have *Service-Network Leaders* in a healthy *Service-Network Habitat*.

Some Context...



The Master:

In 1972, Po Chung founded DHL International and was a key architect for building DHL's global service network. He retired from DHL in 2001 when Deutsche Post acquired DHL in full. He has since shared his expertise through Service Network Leadership Education.

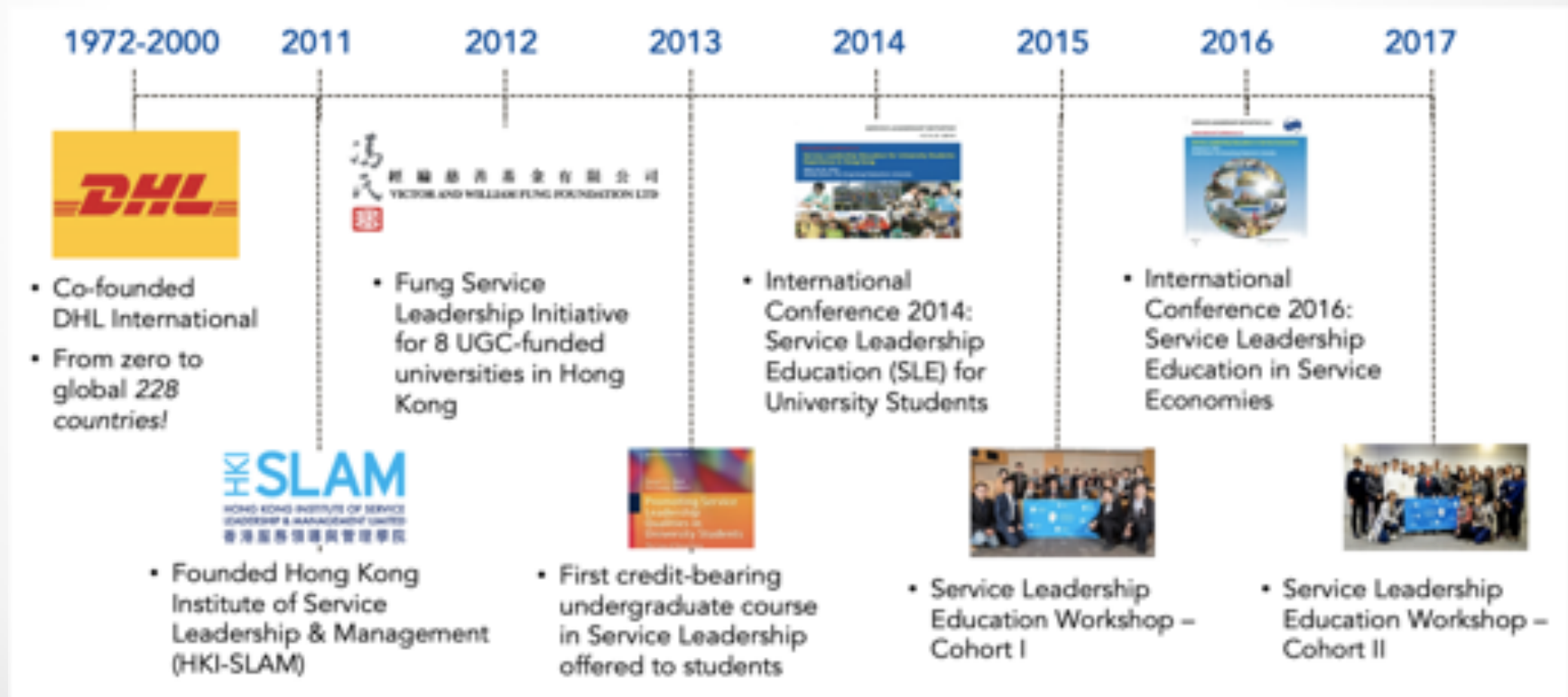


And Apprentice:

In 2006, Ran Elfassy joined Mr. Chung on a journey to learn, train and coach on Service Network Leadership.

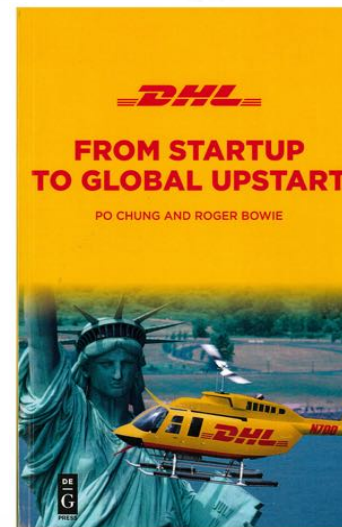
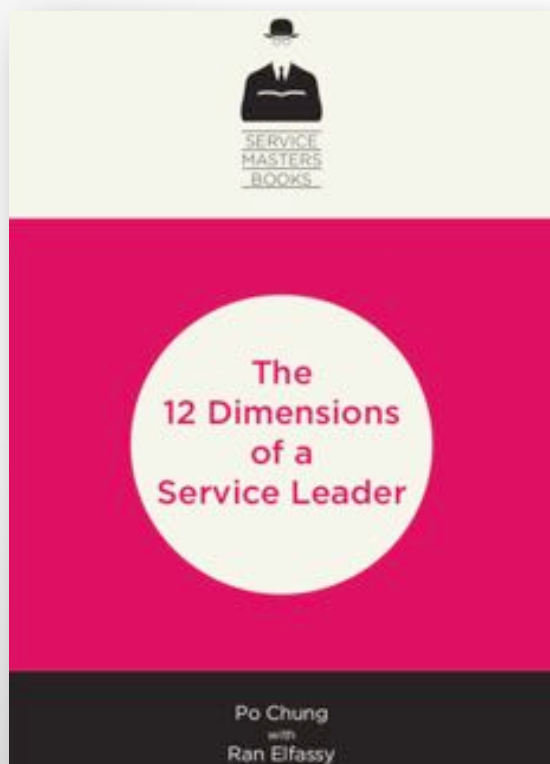
And More Context...

For more than a decade, Mr. Chung has spearheaded the **development and delivery of Service Network Leadership**. The training is now offered at all of Hong Kong's universities and several companies.



A Subject Matter Expert

As Co-author
& Editor





From a Recent WhatsApp Message from a Top CFO

I just sat in an info session for 90min and I had to leave early. Small biz owners in hkg ranging from tech to legal to others. Every one of the speakers were horrendous. They do not know how to communicate and keep an audience occupied. Massive ppt that can't read from the screens. Waaaay too much detail!



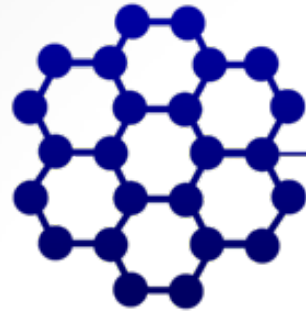
Is it OK to do this?

- **Speak for more than 15 minutes...**
*How **long** is a TED talk?*
- **Have more than 15 slides...**
*How many **distractions** can you handle?*
- **Share tons of information...**
*Why were class lectures **boring**?*

IN-HOUSE PRODUCTIVITY COACH

- Don't confuse...
- Don't waste time...
- Don't miss or fail...

- Better clarity.
- Better effectiveness.
- More likely to win.



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I look forward to working with you.

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